

**Use & Care Guide**  
**Manual de Uso y Cuidado**

# **Kenmore®**

## **Canister Vacuum Cleaner**

### **Aspiradora con tanque**

**Model/Modelo: BC4026**

**Vacuum Cleaner Help Line:**  
**1-877-531-7321**  
**8:00am-5:00pm EST, M-F**

[www.kenmore.com](http://www.kenmore.com)

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## BEFORE USING YOUR NEW VACUUM CLEANER

Please read this guide. It will help you assemble and operate your new Kenmore vacuum cleaner in the safest and most effective way.

For more information about vacuum cleaner care and operation, call the Vacuum Cleaner Help Line at 1-877-531-7321. You will need the complete model and serial numbers when requesting information. Your vacuum cleaner's model and serial numbers are located on the Model and Serial Number Plate.

Use the space below to record the model number and serial number of your new Kenmore vacuum cleaner.

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Keep this book and your sales check (receipt) in a safe place for future reference.

## PACKING LIST

Your KENMORE VACUUM CLEANER is packaged with the following parts and components assembled separately in the carton:

- Canister Vacuum Cleaner (with Floor Brush, Dusting Brush, and Crevice Tool)
- PowerMate®
- Pet PowerMate™
- Handle & Hose Assembly
- Telescoping Wand
- Use & Care Guide

## KENMORE VACUUM CLEANER WARRANTY

### KENMORE LIMITED WARRANTY

FOR ONE YEAR from the date of sale this product is warranted against defects in material or workmanship.

WITH PROOF OF SALE a defective product will be replaced free of charge.

The Kenmore brand is used under license. Direct all claims for warranty replacement to: Cleva North America, Inc., 1-877-531-7321

**This warranty covers ONLY defects in material and workmanship, and will NOT pay for:**

1. Expendable items that can wear out from normal use, including but not limited to filters, belts, bags or screw-in base light bulbs.
2. A service technician to clean or maintain this appliance, or to instruct the user in correct appliance installation, operation and maintenance.
3. Service calls to correct appliance installation not performed by Sears authorized service agents, or to repair problems with house fuses, circuit breakers, house wiring, and plumbing or gas supply systems resulting from such installation.
4. Damage to or failure of this appliance resulting from installation not performed by Sears authorized service agents, including installation that was not in accord with electrical, gas or plumbing codes.
5. Damage to or failure of this appliance, including discoloration or surface rust, if it is not correctly operated and maintained according to all supplied instructions.
6. Damage to or failure of this appliance, including discoloration or surface rust, resulting from accident, alteration, abuse, misuse or use for other than its intended purpose.
7. Damage to or failure of this appliance, including discoloration or surface rust, caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.
8. Damage to or failure of parts or systems resulting from unauthorized modifications made to this appliance.
9. Service to an appliance if the model and serial plate is missing, altered, or cannot easily be determined to have the appropriate certification logo.

### Disclaimer of implied warranties; limitation of remedies

Customer's sole and exclusive remedy under this limited warranty shall be product replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. Seller shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**Cleva North America, Inc., Greenville SC 29607**

# IMPORTANT SAFETY INSTRUCTIONS

Read all instructions in this guide before assembling or using your vacuum cleaner.

## WARNING:

Your safety is important to us. To reduce the risk of fire, electrical shock, injury to persons or damage when using your vacuum cleaner, follow basic safety precautions including the following:

Use your vacuum cleaner only as described in this guide. Use only with Kenmore recommended attachments.

Disconnect electrical supply before servicing or cleaning out the brush area. Failure to do so could result in brush unexpectedly starting causing personal injury from moving parts.

Do not leave vacuum cleaner when plugged in. Unplug from outlet when not in use and before performing maintenance.

To reduce the risk of electrical shock - Do not use outdoors or on wet surfaces.

Do not allow to be used as a toy. Close attention is necessary when used by or near children.

Do not use with a damaged cord or plug. If vacuum cleaner is not working as it should, has been dropped, damaged, left outdoors, return it to an Authorized Kenmore Service Center.

Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run vacuum cleaner over cord. Keep cord away from heated surfaces.

Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.

Do not handle plug or vacuum cleaner with wet hands.

Do not put any objects into openings.

Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.

Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.

Turn off all controls before unplugging.

Use extra care when cleaning on stairs.

Do not put on chairs, tables, etc. Keep on floor.

Do not use vacuum cleaner to pick up flammable or combustible liquids (gasoline, cleaning fluid, perfumes, etc.), or use in areas where they may be present. The fumes from these substances can create a fire hazard or explosion.

Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

Do not use vacuum cleaner without dust bag and/or filters in place.

Always change the dust bag after vacuuming carpet cleaners or freshener, powders, and fine dust. These products clog the bag, reduce airflow and can cause the bag to burst. Failure to change the bag could cause permanent damage to the vacuum cleaner.

Do not use the vacuum cleaner to pick up sharp hard objects, small toys, pins, paper clips, etc. They may damage the vacuum cleaner.

Do not operate the vacuum cleaner without the exhaust filter or filter door in place.

The hose contains electrical wires. Do not use when damaged, cut, or punctured. Replace if cut or worn. Do not pick up sharp objects.

Always turn off and unplug vacuum cleaner before connecting or disconnecting either hose, wand, Pet PowerMate™, or PowerMate®.

Hold plug when rewinding onto cord reel. Do not allow plug to whip when rewinding.

You are responsible for making sure that your vacuum cleaner is not used by anyone unable to operate it properly.

### WARNING:

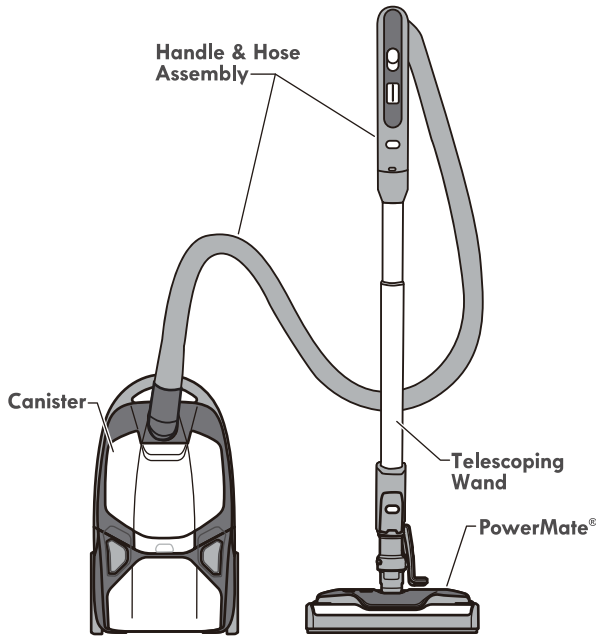
This product contains a chemical known to the state of California to cause cancer and birth defects or other reproductive harm.

## SAVE THESE INSTRUCTIONS

Proper assembly and safe use of your vacuum cleaner are your responsibilities. Your vacuum cleaner is intended for Household use. Read this Use & Care Guide carefully for important use and safety information. This guide contains safety statements under warning and caution symbols.

## PARTS AND FEATURES

It is important to know your vacuum cleaner's parts and features to ensure its proper and safe use. Review these before using your vacuum cleaner.



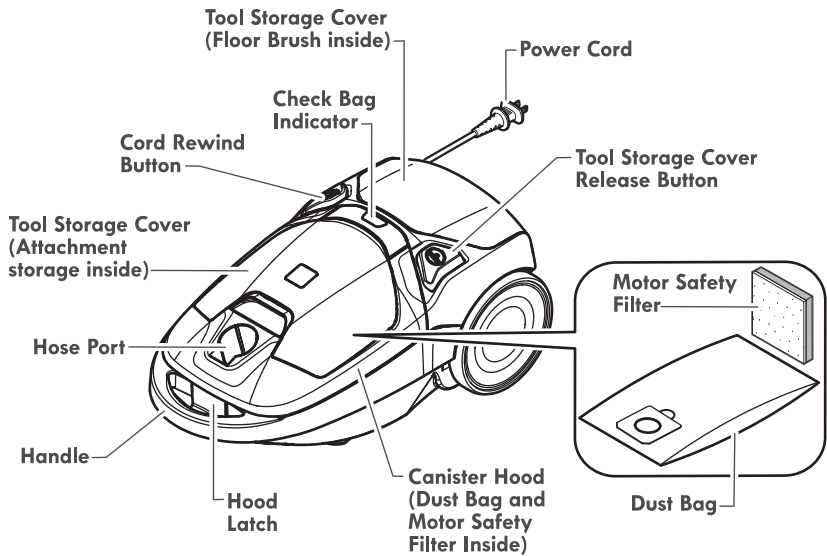
**This vacuum is certified asthma & allergy friendly® by the Asthma and Allergy Foundation of America.**

Use only AAFA approved replacement dust bags and exhaust filters to maintain AAFA certification.

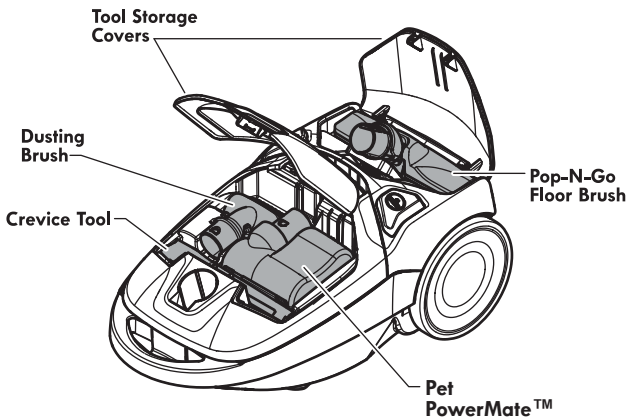
## REPLACEMENT PARTS

Part	Part No.
Belt	20-53013
Dust Bag (2-pack)	20-53291
Dust Bag (6-pack)	20-53292
Exhaust Filter	20-52731
Motor Safety Filter	20-81002
PowerMate Brushroll Assembly®	591005128
To order a replacement part call 1-844-202-9924	

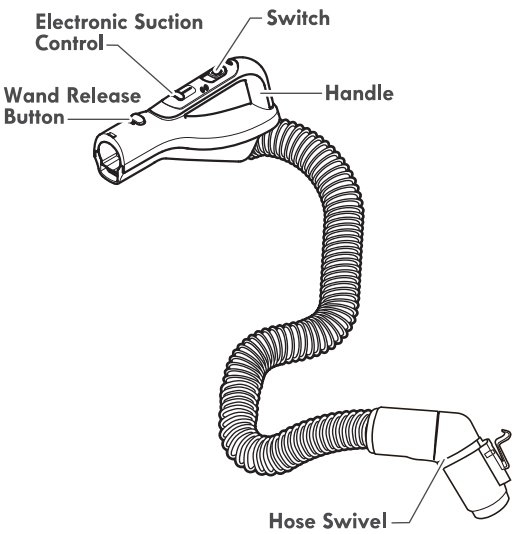
CANISTER



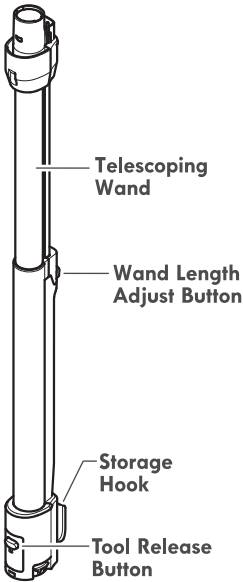
ATTACHMENTS



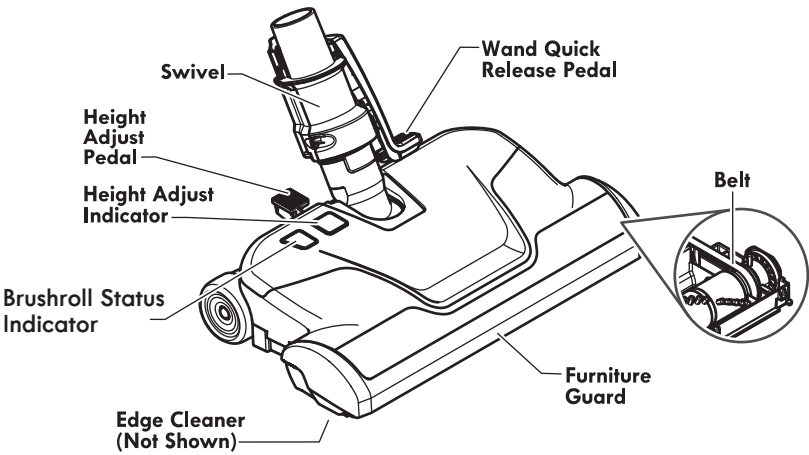
**HANDLE & HOSE ASSEMBLY**



**TELESCOPING WAND**



**POWERMATE**





Please pay special attention to these hazard alert boxes, and follow any instructions given. **WARNING** statements alert you to such dangers as fire, electric shock, burns and personal injury. **CAUTION** statements alert you to such dangers as personal injury and/or property damage.

## ASSEMBLY INSTRUCTIONS

Before assembling vacuum cleaner, check the **PACKING LIST** (page 2). Use this list to verify that you have received and identified all the components of your new Kenmore vacuum cleaner.



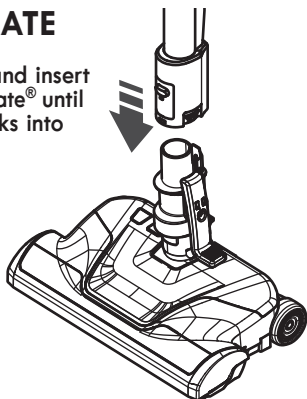
### WARNING

#### Electrical Shock Hazard

**DO NOT** plug into electrical supply until assembly is complete. Failure to do so could result in electrical shock or injury.

### POWERMATE

Align wand and insert onto PowerMate® until the wand locks into place.

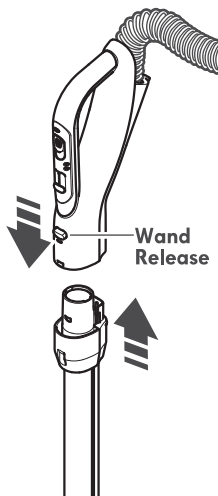


### HANDLE ASSEMBLY

Insert wand into handle until lock button snaps in place.

**To remove:** Press wand release button and pull up on handle.

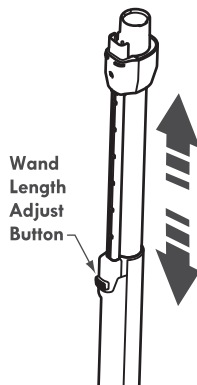
**To store:** Disconnect hose from wand and canister to prevent stress on hose during storage. Store hose in a loosely coiled position so the hose covering is not stressed.



### WAND (TELESCOPING)

The wand length is adjustable and requires no assembly. To adjust, simply push on the wand adjust button and slide the upper wand to the desired height.

**NOTE:** When adjusting the wand length you may have to hold the PowerMate® with your hand or foot.

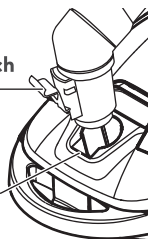


### HOSE

1. Line up the hose latch tab and notch in canister hood and insert hose into canister until it snaps into place.

Hose Latch Tab

Notch



#### IMPORTANT:

Push hose connector firmly into the canister body until the hose latch tab snaps into place. The vacuum cleaner will not operate until hose is fully connected.

**To remove:** Do not open hood before removing hose. With hood closed, press hose latch tab and remove hose.

### CANISTER

1. Open the canister hood.

2. Check to see that the dust bag is properly installed. See **DUST BAG CHANGING** (page 17) for instructions.

3. Check to see that the motor safety filter is properly installed. See **MOTOR SAFETY FILTER CLEANING** (page 18) for instructions.

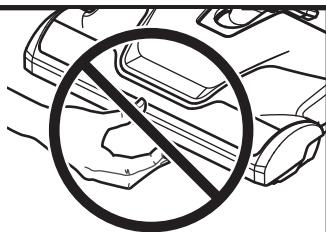


## OPERATING INSTRUCTIONS

### CAUTION

**Moving parts!** To reduce the risk of personal injury, **DO NOT** touch the brushroll when vacuum cleaner is on. Contacting the brushroll while it is rotating can cut, bruise or cause other injuries. Always turn off and unplug from electrical outlet before servicing.

Use caution when operating near children.



## HOW TO START

### WARNING

**Personal Injury and Product Damage Hazard**

- **ALWAYS** turn off the vacuum cleaner before unplugging.
- The cord moves rapidly when rewinding. Keep children away and provide a clear path when rewinding the cord to prevent personal injury.
- **DO NOT** use outlets above counters. Damage from cord to items in surrounding area could occur.
- When any abnormality/failure occurs, stop using the product immediately and disconnect the power plug.

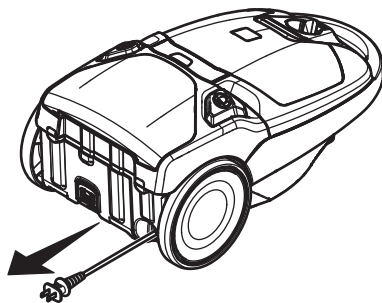
**NOTE:** To reduce the risk of electric shock, this vacuum cleaner has a polarized plug; one blade is wider than the other. This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

### WARNING

**Personal Injury and Product Damage Hazard**

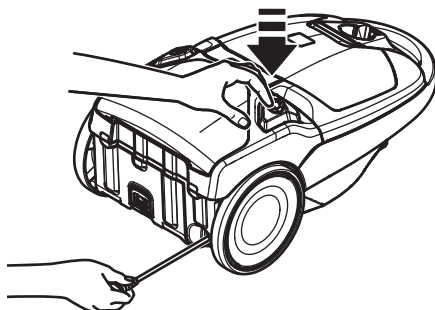
- **DO NOT** run over power cord with PowerMate. Personal injury or product damage could result.
- **DO NOT** pull plug from wall by the power cord. If there is damage to the cord or plug, personal injury or property damage could result.

1. Pull cord out of canister to desired length. The cord will not rewind until the cord rewind button is pushed.

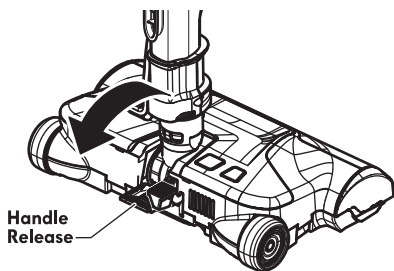


2. Plug the polarized power cord into a 120 Volt outlet located near the floor.

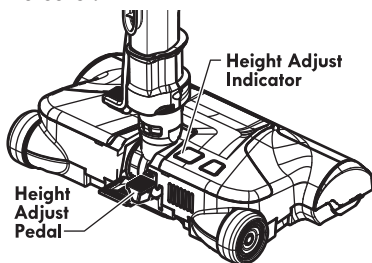
**To rewind:** Turn off and unplug the vacuum cleaner. Hold the plug while rewinding to prevent damage or injury from the moving cord. Push cord rewind button.



3. Lower wand from upright position by pressing on the **HANDLE RELEASE** pedal.



4. Select a pile height setting by pressing the height adjust pedal on the rear of the PowerMate®. The pile height setting shows on the indicator.



5. Select a position on the handle three-way On/Off switch.

☒ OFF

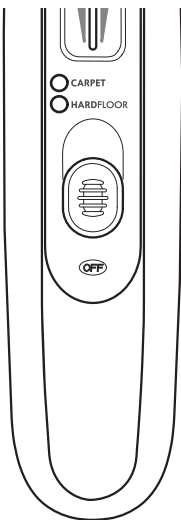
Turn vacuum cleaner off.

☐ HARDFLOOR

Turn on the canister motor only.

☐ CARPET

Turn on both the canister and the PowerMate® motors. Brushroll will come on.



## SUGGESTED PILE HEIGHT SETTINGS

**Attention:** Refer to your carpet manufacturers cleaning recommendations. Some more delicate carpets may require that they be vacuumed with the PowerMate® brushroll turned off to prevent carpet damage.

For best deep down cleaning, use the **XLO** setting. However, you may need to raise the height to make some jobs easier, such as scatter rugs and some deep pile carpets, and to prevent the vacuum cleaner from shutting off. Suggested settings are:

**HI** – Shag, deep pile, super-soft, or ultraplush carpets, and scatter rugs.

**MED** – Medium to deep pile.

**LO** – Low to medium pile.

**XLO** – The preferred setting for many carpets and also for bare floors.

**NOTE:** To protect bare floors, place the 3-way On/Off switch in the **HARDFLOOR** position to turn off brushroll rotation.

### CAUTION

**DO NOT** leave the PowerMate® running in one spot for any length of time. Damage to carpet may occur.

### CAUTION

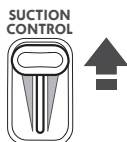
#### Product Damage Hazard

Use care if the PowerMate® and wand is left in the upright position as it may tip over easily. Property damage can occur if tipped.

## VACUUMING TIPS

### FOR BEST CLEANING RESULTS

- Use high power on the suction control located on the handle. In the high power position, the control will click into place.
- Keep the airflow passage open. Check each assembly area in **REMOVING CLOGS** (page 16) occasionally for clogs. Turn off and unplug vacuum cleaner from outlet before checking.



### STAIRS



#### WARNING

Personal Injury Hazard

Use care if canister is placed on stairs. It may fall, causing personal injury or property damage.

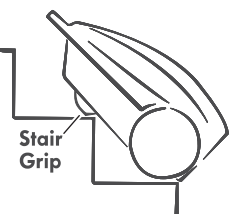


#### CAUTION

Product Damage Hazard

Do not pull on the hose to move the canister from one stair to the next. When finished cleaning in one area use the handle grip on the canister to move the vacuum cleaner to a new location for further cleaning.

The stair grip located on lower body of the canister will aid in preventing the canister from slipping when used on stairs.

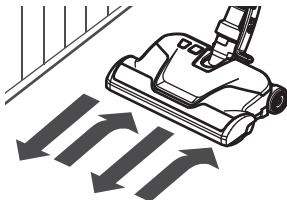


**NOTE:** Before using, be sure the canister is balanced on stairs as shown and that the stair grip has engaged a step.

### SUGGESTED SWEEPING PATTERN

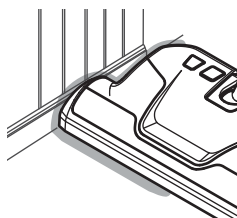
For best cleaning action, the PowerMate® should be pushed straight away from you and pulled straight back. At the end of each pull stroke, the direction of the PowerMate® should be changed to point into the next section to be cleaned. This pattern should be continued across the carpet with slow, gliding motions.

**NOTE:** Fast, jerky strokes do not provide complete cleaning.



### EDGE CLEANER

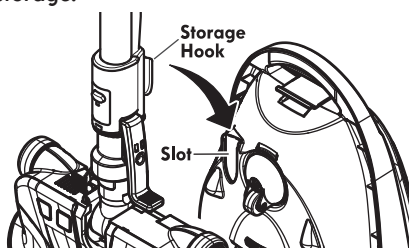
Active brush edge cleaners are on both sides of the PowerMate®. Guide either side of the PowerMate® along base-boards or next to furniture to help remove dirt trapped at carpet edges.



### POWERMATE STORAGE

The wand has a “U” shaped storage hook that slides into the “U” shaped slot on the canister. The storage hook allows the wands and PowerMate® to be stored with the canister to conserve storage space. The canister must be stored on end for this feature to be used.

To attach the PowerMate®, it must be in the flat position. Use the handle release pedal to place it in this position. The wand will slip out of the slot as it is lifted up for use and will slide into the slot as it is lowered for storage.



## ATTACHMENTS

### CAUTION

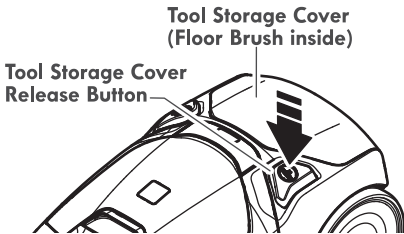
**DO NOT** attach or remove handle or wands while vacuum cleaner is **ON**. This could cause sparking and damage the electrical contacts or electronic controls.

### ATTACHMENT STORAGE

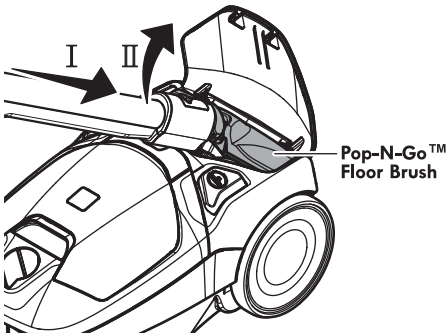
This canister is equipped with an on-board storage area for attachments.

#### POP-N-GO FLOOR BRUSH

1. Press the release button to open the tool storage cover. The neck of the floor brush will pop up at an angle that makes it easy to attach the wand.



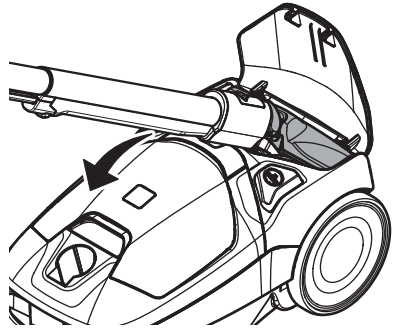
2. Push the wand collar over the floor brush neck. Tilt wand upward and lift out.



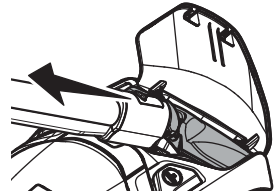
**NOTE:** If there is difficulty attaching brush to wand in the manner described above, simply remove the brush from storage compartment and insert it into the wand collar.

#### TO REINSTALL:

1. With the floor brush on the wand, insert the floor brush into place.
2. Tilt the wand and floor brush downward.



3. Pull the wand away from the floor brush. The floor brush will disconnect from the wand.

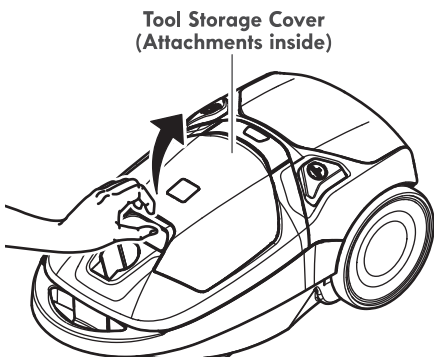


4. Close the tool storage cover securely.

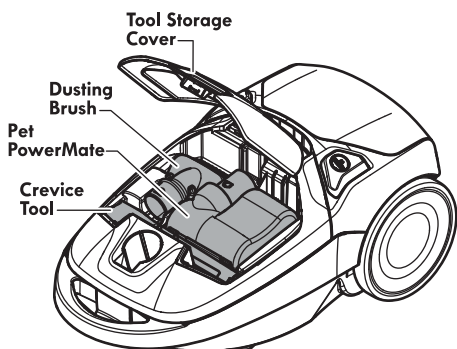
**NOTE:** If there is difficulty detaching the wand from brush in the manner described above, simply press the Tool Release button to disconnect brush from wand.

## DUSTING BRUSH, CREVICE TOOL, & PET POWERMATE™

1. Lift the tool storage cover to open.

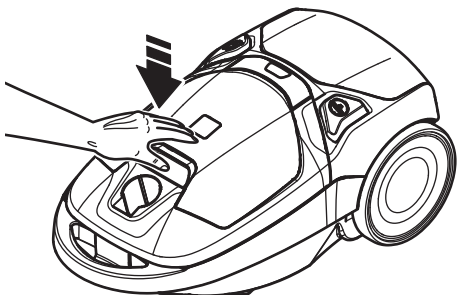


2. Remove attachment as needed. See ATTACHMENT USE TABLE (page 14).



### TO REINSTALL:

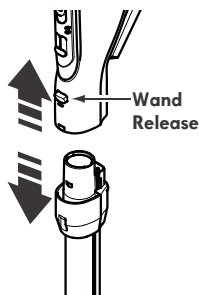
Insert the attachment, press down into place, and close the tool storage cover securely.



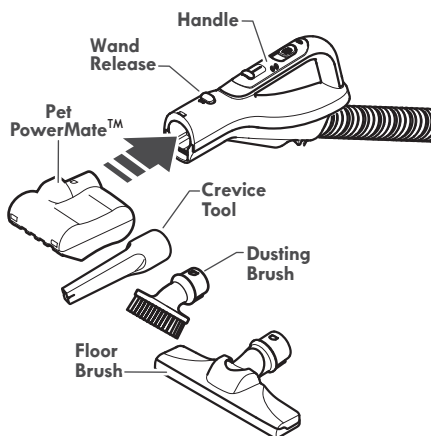
## ATTACHMENTS ON HANDLE

**NOTE:** If the PowerMate® is attached, turn vacuum cleaner off before removing handle from wand.

1. Press wand release button and pull up on handle.



2. Slide attachments into handle as needed. All except crevice tool will click into place. See ATTACHMENT USE TABLE (page 14).

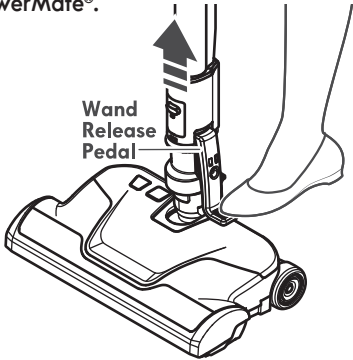


### NOTE:

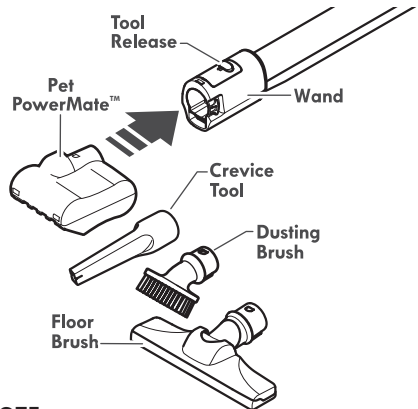
To remove Pet PowerMate™, dusting brush, and/or floor brush, press the Wand Release button and slide out.

ATTACHMENTS ON WAND

- 1. To remove wand from PowerMate®, lock wand in upright position.
- 2. Press wand release pedal with foot and pull the wand straight up and out of PowerMate®.








- 3. Slide attachments into wand as needed. All except crevice tool will click into place. See ATTACHMENT USE TABLE (page 14).




**NOTE:**  
To remove Pet PowerMate™, dusting brush, and/or floor brush, press the tool release button and slide out.

ATTACHMENT USE TABLE

ATTACHMENT	CLEANING AREA						
	Furniture <sup>1</sup>	Between Cushions <sup>1</sup>	Drapes <sup>1</sup>	Stairs	Bare Floors	Carpeted Floors/Rugs	Walls
Dusting Brush 	✓		✓				✓
Crevice Tool 	✓	✓					
Floor Brush 				✓	✓		✓
PowerMate® 					✓ <sup>2</sup>	✓	
Pet PowerMate™ <sup>3</sup> 	✓			✓			

- 1. Always clean attachments before using on fabrics.
- 2. 3-way On/Off switch should be in **HARDFLOOR** position.
- 3. Pet PowerMate™ attachment instructions are included with the product.

**WARNING**  
**NEVER** use the Pet PowerMate™ directly on pets, as it may cause injury. The Pet PowerMate™ is only designed to vacuum pet hair that is shed on stairs or furniture.